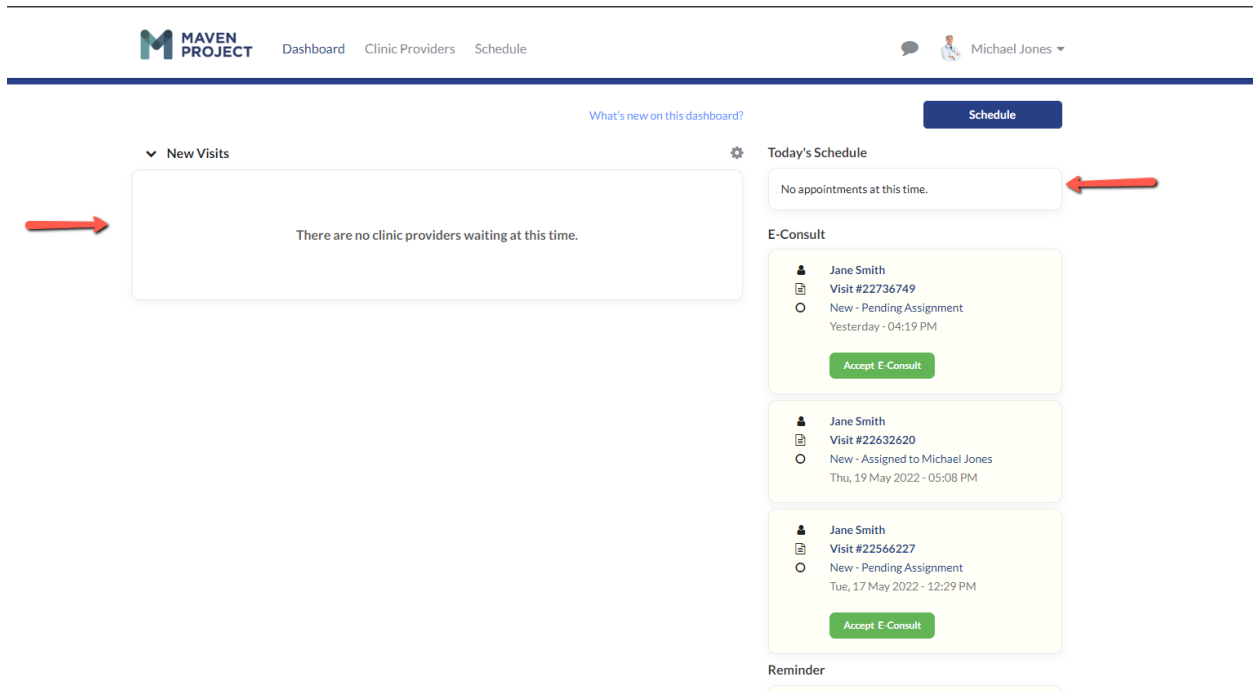


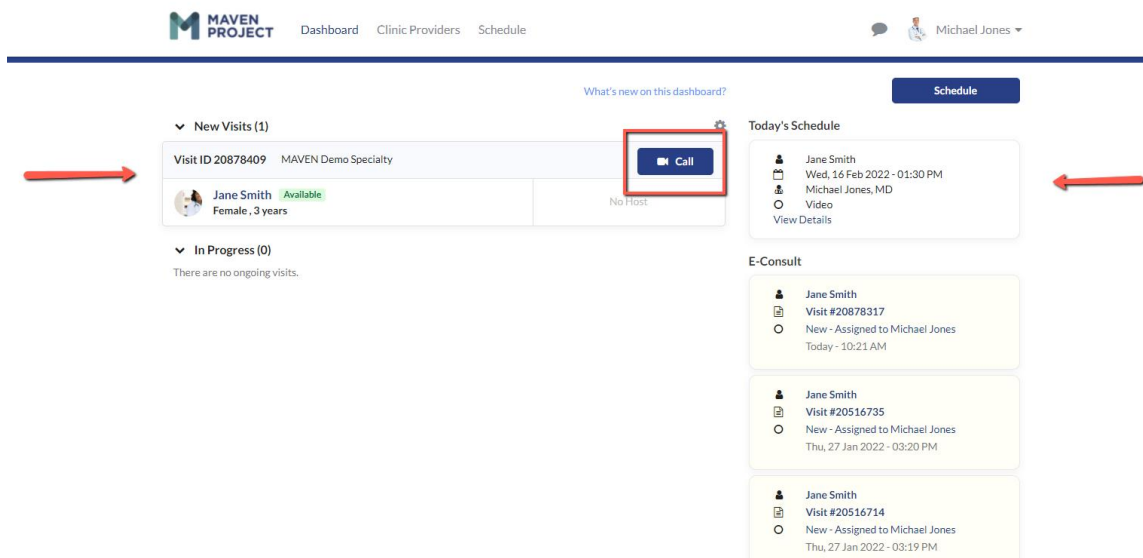
VSee Video Consult/Mentoring

- Once you Log in to VSee the Opening page is the Dashboard tab.
- You will see on the right hand if you that any scheduled video Consult for the present day.



The screenshot displays the VSee dashboard interface. At the top left is the Maven Project logo. The navigation bar includes 'Dashboard', 'Clinic Providers', and 'Schedule'. On the right, there is a user profile for 'Michael Jones' with a dropdown arrow. Below the navigation bar, there is a 'What's new on this dashboard?' section with a 'Schedule' button. The main content area is divided into two columns. The left column has a 'New Visits' section with a message: 'There are no clinic providers waiting at this time.' The right column has a 'Today's Schedule' section with a message: 'No appointments at this time.' Below this is an 'E-Consult' section with three entries for Jane Smith, each with a 'Visit #', status, and time, and an 'Accept E-Consult' button. At the bottom right is a 'Reminder' section.

- On the left, you will see the Provider in the waiting room once they have initiated Video Consult.
- For you to join Video Consult you will select the Call button.



The screenshot displays the MAVEN PROJECT dashboard interface. At the top, there is a navigation bar with the MAVEN PROJECT logo, 'Dashboard', 'Clinic Providers', and 'Schedule' links, along with a user profile for 'Michael Jones'. Below the navigation bar, a 'What's new on this dashboard?' section contains a 'Schedule' button. The main content area is divided into three sections: 'New Visits (1)', 'Today's Schedule', and 'E-Consult'. The 'New Visits (1)' section shows a visit for 'Jane Smith, Female, 3 years' with a status of 'Available' and a 'No Host' label. A red box highlights a 'Call' button in the top right corner of this visit card. Red arrows point to the left and right sides of the visit card. The 'Today's Schedule' section lists a visit for 'Jane Smith' on 'Wed, 16 Feb 2022 - 01:30 PM' with 'Michael Jones, MD' as the provider, and options for 'Video' and 'View Details'. The 'E-Consult' section lists three visits for 'Jane Smith' with various visit IDs and dates, all assigned to 'Michael Jones'.

- If you haven't already the application will advise you to test your device by selecting Start Test
- You will then follow the prompt first with the Browser Test
- You will then see the Speaker Test



Do you hear the sound playing?
Try all your sound-output devices.

----- Default - Speakers (Realtek(R) Audio)

----- Communications - Speakers (Realtek(R) Audio)

----- Speakers (Realtek(R) Audio)

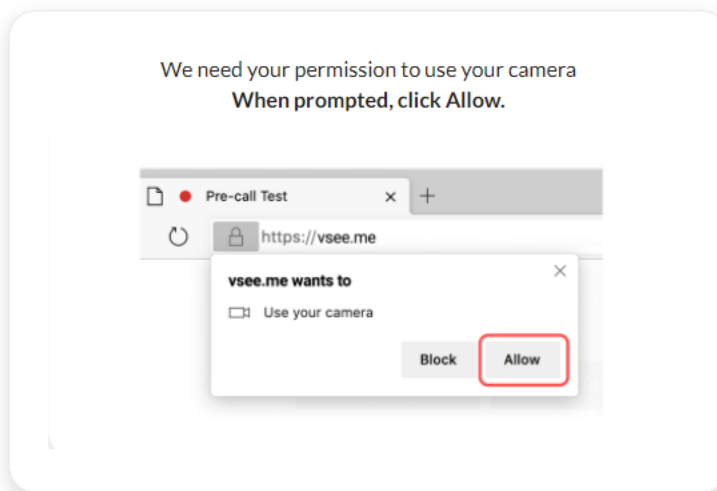
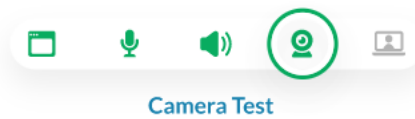
If not, please

- Check Your Volume
- Try Some Headphones
- Change Your Audio Device

Ask Support

Yes

Then the Camera Test (the screenshot below is just an example) you will need to grant the application permission for it to use your camera

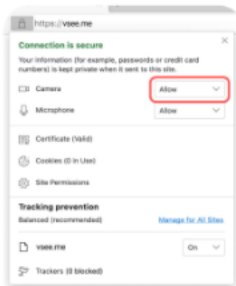


Unable to perform camera capture test:
The request is not allowed by the user.

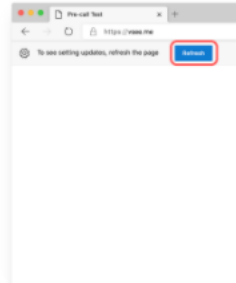


How to give permission ▾

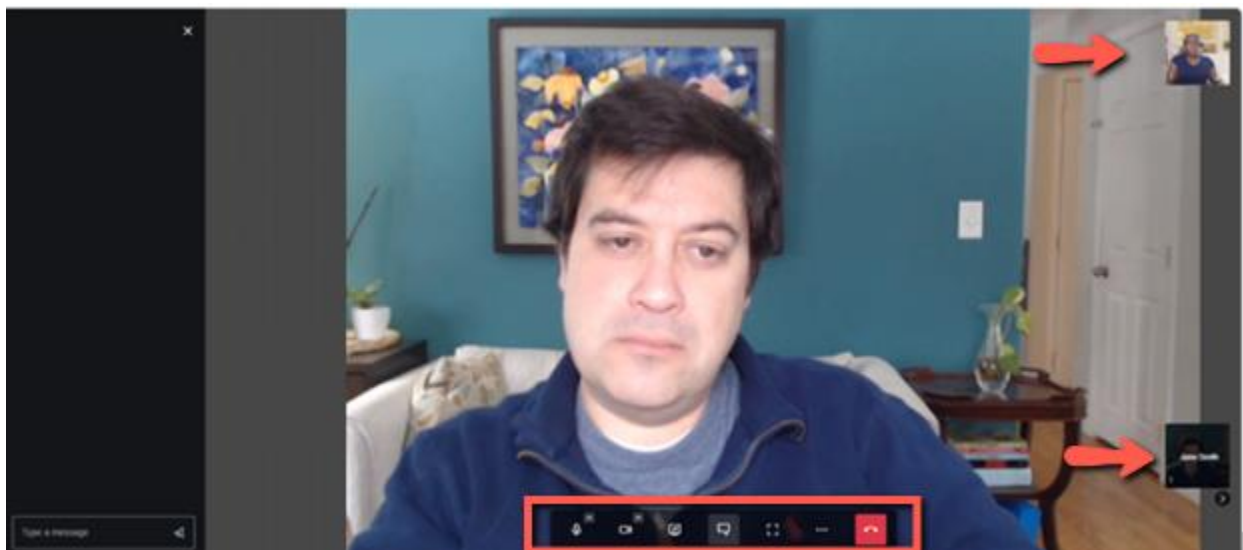
- Find Address Bar on the top
- Press "🔒" icon
- Find Camera
- Confirm that "Allow" is checked



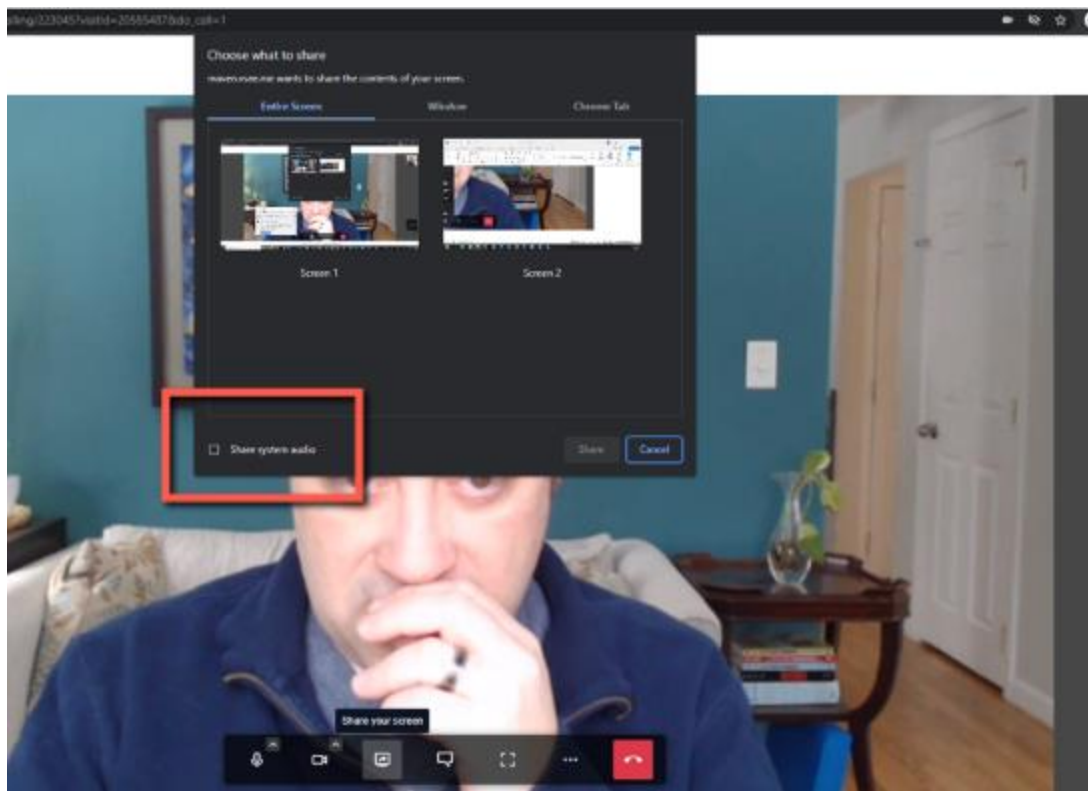
- Refresh page if the browser suggest



- You should then be able to see the Provider. The box in the upper right should show the volunteer video and in the lower right will show the Provider video.
- The Center lower portion of the screen will provide you with your available option as you are in video Consultation format.
- Selecting the Microphone Icon to allow you to mute and Unmute the arrow on the Microphone icon allows you to select which device for sound. Same with the Camara icon



- The third option gives you the ability to screen share We do suggest selecting “Share System Audio” on the bottom left of the “Choose what to share” screen



- The fourth option allows for the chat screen to appear on the left-hand side (you will not be able to add any attachment to chat).

