

## **Mentoring: An Overview**

Feeling burnt out? Stuck on how to approach a challenging patient case? Unable to meet with a senior level clinician in your clinic? Want to expand your knowledge about a specific clinical specialty? Trying to implement a new program in your clinic? Transitioning to a new leadership role? If you have ever felt any of these, MAVEN Project Mentoring may be for you!

MAVEN Project Mentoring matches a physician volunteer mentor with a provider mentee. MAVEN Project physician mentors connect one-on-one with clinic providers to enhance their clinical skills and support their career progression.

To thrive in a clinic environment, practitioners need a multitude of skills beyond the medical expertise they developed during their medical training. Mentoring can provide a safe venue for providers to share their struggles and address clinical and non-clinical topics to improve their practice. Investing in continued improvement and wellbeing is proven to increase care team satisfaction and reduce turnover.

# Which Mentoring track is right for you?

**Clinical Mentoring**: Those seeking clinical mentorship are either early in their career paths needing clinical and/or non-clinical support or a seasoned practitioner seeking mid-career development. <u>Examples of discussion topics:</u>

- Clinical skills and development with case reviews
- Expanding knowledge about a particular area of medicine (your mentor can request specialty focused sessions for you, e.g., EKG reading)
- Communication and team-building skills
- Time management skills
- Work-Life balance

**Leadership Mentoring:** Leadership mentees have access to a volunteer mentor with significant leadership experience to gain guidance and advice on managing a successful clinical practice, building a strong team, and managing their organization and its goals. Leadership mentoring helps to develop a pipeline of next-generation clinic leaders with the mindset and confidence to take on the challenges of an evolving health care system.

Examples of discussion topics:

- Career planning and professional development
- Organizational culture and team building
- Change management
- Health care landscape navigation
- Effective negotiation and conflict management
- Clinical practice management
- Strategic mission planning and execution



## **Frequently Asked Questions**

### Who can participate in mentoring?

Any MAVEN Project clinic partner provider can participate in mentoring. Those that are engaged and make mentoring a priority will have the most success. This is open to all clinic providers.

## Who are the mentors?

Physician volunteers with decades of experience in their fields and want to share their expertise with practicing providers.

## What is the time commitment?

Mentoring sessions occur on a regular basis (e.g., bi-weekly, monthly, etc.) for 45-60 minutes on our telehealth platform. We recommend a minimum of 8 sessions but encourage mentor pairings to continue as long as needed – some pairings continue for years! Frequency and duration are determined by the pairing.

## What can be discussed? Is there a curriculum?

The program is designed to be flexible to meet mentee's individual needs and goals. You will work together to determine the mentees' goals and plan to achieve them.

### Where do we meet?

MAVEN project has a confidential and HIPAA compliant online video platform, VSee.

### When do we connect?

The schedule is based on your availability. MAVEN Project will coordinate your first session but leave the scheduling of future meetings to you and your mentor.

### How do I fit this into my schedule?

If sessions are during clinic hours, we ask that mentees keep this time protected by discussing with manager and scheduler to block the time.

### How am I matched?

Through a brief questionnaire, we ask about your experience, goals, and objectives. With that information we pair you with a volunteer that would be a good match.

If this does not appear to be a good match (for either party) please let us know as soon as possible at <u>ktalbot@mavenproject.org</u>.

Revised Date: June 28, 2022